



Customer - driven
outcomes, not just
technology - driven
solutions



Take your business to the next level

Charles Taylor InsureTech is the ideal partner for global insurance businesses that want to evolve with the help of a provider that gets it just right.

You can rely on us to help you address your specific challenges, paving the way to a more efficient, customer-focused future.

We are here to help you evolve in a changing insurance market

Consultative Approach

Obtain expert advice on how doing things differently can achieve better outcomes.

Modular Approach

Make improvements in manageable, measurable stages with a clear ROI.

End-to-End Support

Drive high impact change through focused automation



“58% of insurance respondents reported that the pandemic has sparked a small or significant increase in funding of digital innovation. This will continue through 2025 as the pandemic recedes and as the impact of insurtechs is felt more by the industry”. (Gartner, Top Trends in Insurtechs for 2025, March 2021).



Getting it right means doing things differently

Insurance should be about better experiences – for you and your customers.

Whether you are an reinsurer, MGA, broker or corporate insurance client, our insight, breadth of expertise and technology products will drive the results you need.

We are Charles Taylor:

3100+

Experts Globally

120

Locations

30

Countries

150+

Global Insurance Clients

100%

Insurance Focused

See the table below for the range of solutions that CTI provides.



Evolution

Digital front and middle office solutions for insurers and retail brokers

CTI offers solutions for:

- Digital Front End
- Digital Middle Office
- Product Configurator
- Workflow



Revolution – Core Fundamentals

Digital core transformation for insurers, retail brokers and reinsurance

CTI offers solutions for:

- Broking Platform
- Carrier Platform
- Reinsurance Broking Platform



Automation

Solutions designed to automate focused areas of the insurance lifecycle, expanding and complementing existing technology

CTI offers solutions for:

- Claims Management
- GRC
- Bordereaux Management
- Document Management
- Fraud Management
- Analytics

The Insurance Lifecycle



Achieve measurable success through straightforward evolution

“86% of CEOs believe that technology will completely reshape competition in the industry or have a significant impact over the next five years”.
(Source PwC)

It is hard to focus on what matters most. Hours, days and weeks can be spent on things that will not add value to your bottom line - or your customers'. That's why the first thing Charles Taylor InsureTech does is to focus on giving you some of that time back through the CTI offerings.

CTI Offerings	Function it Serves	Key Business Value
TIDE	Bordereaux Management	Reduces bordereaux data re-work through eliminating duplication, simplifies and standardises data cleansing, increases decision making capabilities
Authority Hub	Authority Limit Delegation and Compliance	Reduce the risk of costly non compliance fines, increase visibility of authorities, reduce expensive staff admin time
TRAX	Claims Handling for Worldwide Insurance Markets, inc. London Market	Increase claims throughout, reduce risk of SLA breaches
Smartix	Digital Distribution, Digital Front Office	Launch products in days, reduce reliance on IT, reduce re-keying, gain competitive advantage
Kcenter	Document Management and Workflow	Increases visibility of business performance, reduces admin time through automation, improves customer services and visibility of performance
InBroker	Digital Retail Broking Platform	Automates the full policy lifecycle, improves customer service, reduces sales costs and work effort, and increases competitive advantage
InBroker RE	Digital Reinsurance Platform	All contracts standardised and centrally-held, increases speed of claims lifecycle
INSIS	Digital Core Platform for Life and Non-Life	Support for all insurance products on a single platform, configurable by the business reducing cost and reliance on IT



We exist to solve business issues, not to sell uniform technologies



Our partner-centric approach gives us the flexibility to adapt to a wide range of client challenges.

We only partner with relevant organisations, from enterprise technology giants to disruptive start-ups.



InHub

InHub underpins our partner-centric approach and enables us to deliver flexible solutions to our customers' business challenges.

InHub is an integration framework to connect and share products (CTI owned or IP partners) and market integrations with carriers, payment gateways and beyond.

InHub helps to orchestrate best-in-class industry solutions, allowing our customers to unite capabilities from the CTI suite, other best of breed third party systems, existing IT landscapes, market data and industry services.

Interested in integrating your offerings with us?

Contact us at partnerships@charlestaylor.com

InHub

An ecosystem architecture helps to orchestrate best-in-class industry solutions, services and market integrations.

Clients

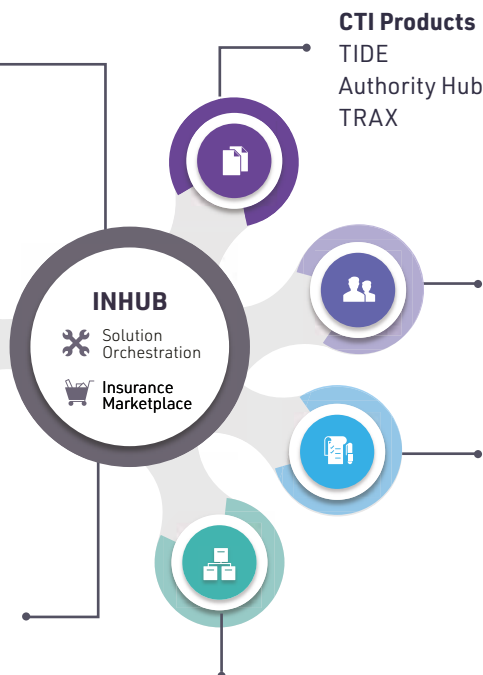
Clients can extend the ecosystem to their own internal systems.

Insurance Marketplace

Multitenancy
Single sign-on
SLA

Integration Framework

Workflow and API
Orchestration
Native integrations



CTI Products

TIDE
Authority Hub
TRAX

Smartix
KCenter
InBroker
Others

CTI IP Partners

Machine Learning
Emotion Detection
RPA
Others

Insurance Services

CT Claims Solutions
CT Adjusting
CT Insurance Management
Fraud
Third-party services
Others

Market Integrations

LIMOSS
Data Enrichment
Payment Gateway
Others






For more information

Contact Charles Taylor to find out more, book a demo or speak to a member of our team.



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