

A tailored Process Automation and Document Management solution that reduces overheads and drives business change

The worth of a tailored, 'built around you' Process Automation and Document Management solution such as Kcenter, has never been greater. Its versatility, efficiency and scalability give your business the ability to face the future with confidence.

Its flexibility means it can integrate seamlessly with current and legacy systems and work exactly as you want it to, delivering real cost and time savings every minute of every day.

All this at a time when the insurance industry is under more pressure than ever before to perform.



The cost of unmanaged data and poor processes

For most businesses, unmanaged data and process inefficiencies can hit the bottom line hard.

Wasted time looking for documents, poor internal collaboration, slack process management, all inefficiencies insurance firms can ill afford.

1.8 hours every day

9.3 hours per week

spent by employees searching and gathering information.

8 Number of attempts it takes to find an accurate search result



The average office worker spends

28 hours a week

or nearly **1,500 hours a year**

writing emails, searching for information and attempting to 'collaborate' internally.

Time spent per interaction worker per work week.



managing emails



looking for internal information

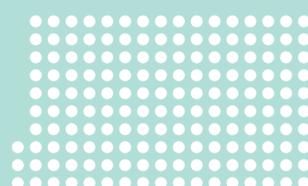
Even more data means even more inefficiency

The sheer volume of files, documents, content and data has never been higher. And it's set to grow.

As the volume of data continues to grow, so does its importance.

163 zettabytes or 1,000,000,000 gigabytes

Growth in the global 'datasphere' by 2025.



The demand for information management

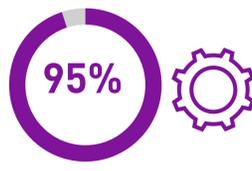
At a time when the volume of data is growing exponentially, there are growing demands from businesses for better management systems.



of business owners want to be able to access files remotely.



of organisations treat information as a strategic asset.



of organisations agree that strong information management is critical for business success.

The holy grail of improving service whilst cutting costs

The ultimate aim of this vast spend? To manage costs whilst improving customer service...one of today's most pressing issues in the insurance industry.

"BPM platforms that are designed to support complex business workflows and processes and give the option to customize your BPM software to fit your organization's ever-changing needs is an emerging BPM trend we will see more of in 2018."

Solutions Review,

All New 2018 BPM Buyer's Guide, Dec 2017.

"A combination of imaging and workflow improvements can save millions of dollars a year while improving customer service."

Mordor Intelligence,

Global Document Management Systems Market (2018 - 2023), Mar 2018.

The real benefits of a more efficient workflow

It's tempting to see the benefits of an improved workflow as somewhat ethereal and hard to quantify.

Yet nothing could be further from the truth. According to sweetprocess.com, workflow management has the potential to boost your revenue by as much as 30%.

Minutes lost per day per worker due to inefficient workflow:

15

Hours of lost productivity per year, per 100 workers:

6,0000



And when workflow isn't working, employees and customers suffer. Inefficiencies impacted...



57% of staff



48% of customers

This all translates directly to the bottom line...

20% of organisations who use process automation and saw at least **15% cost savings**

50% of those who implemented new automated workflow strategies and saw significant improvement within 3-5 years

Kcenter. The tailored solution to the challenges of Process Automation and Document Management

The challenges facing the insurance industry are clear.

Yet there is a solution in the form of Kcenter.

Because it's built around your business, it works the way you want it to and delivers the kind of benefits you'd like to see in the form of reduced costs and improved efficiency.

It's quick and easy to install, with little IT involvement. It supports regulatory and compliance obligations and creates audit trails. Customer service is improved as errors and bottlenecks are reduced.

It's future proof too, so adapts with your business. And it can even help you launching new products or exploit penetrating new territories.

Kcenter. It's the solution to some of the biggest challenges facing the insurance industry today.



Contact us today for more information

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