

Third-Party Administration & Managed Care Solutions





Customized Workers' Compensation Programs

Caring for your Employees, Protecting your Business.



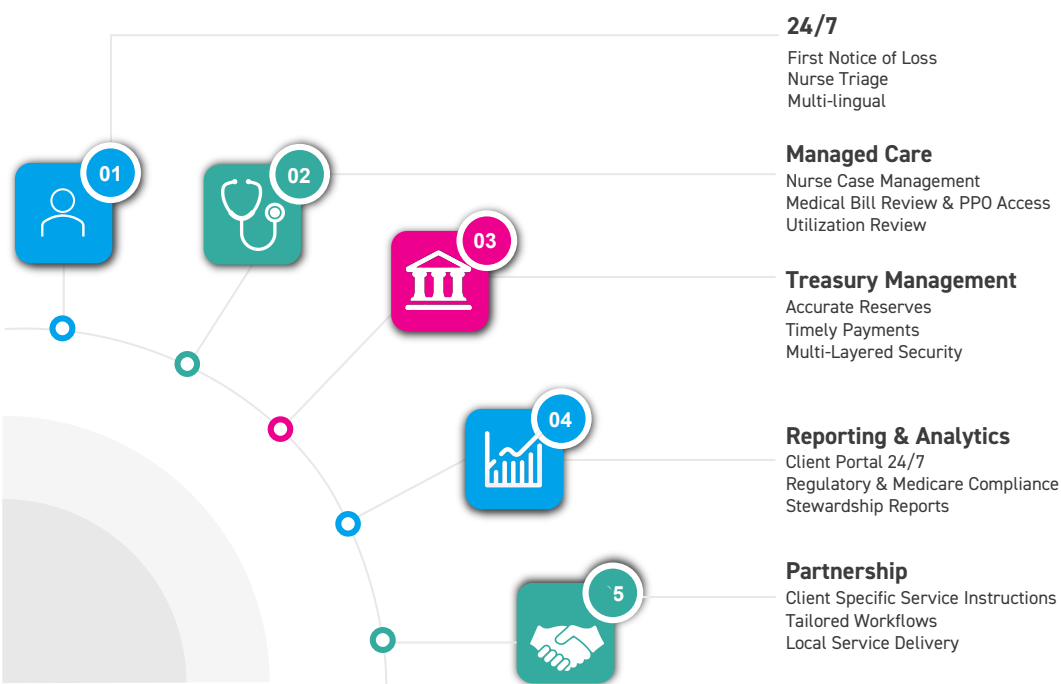
Our workers' compensation programs are tailored to meet the individual needs of our clients while delivering care for their injured employees. Our technology driven solutions are delivered by a dedicated team of experienced professionals to produce outcomes that make a difference.

Our team of claims and managed care professionals are located in your neighborhood and throughout the country to support the needs of employees where they live and work.

Through collaboration and constant communication, we strive to understand your organization's needs and requirements as well as your employees. This enables us to deliver customized solutions that provide quality care for injured employees while helping to reduce your risk.

Our full suite of integrated managed care solutions including 24/7 nurse triage, case management, medical bill review and preferred provider networks to expedite employee return-to-work (RTW) while helping to contain your costs.

We help to reduce your exposure by partnering with industry leading service providers that offer Medicare Compliance Solutions and Counter-Fraud Services such as medical canvassing, investigations and surveillance.



Reporting & Analytics

We provide clients and designated stakeholders with 24/7 access to our claims management system, allowing access to critical program information whenever you need it.

- Customized Dashboards
- Ad-hoc Reporting
- Benchmarking
- Detailed Claim Data

Our online claims portal offers a clear view of all pertinent data and delivers valuable insights that help to improve service delivery throughout the life of a claim.

We offer pro-active analytics through data mining, empowering users with actionable information. These tools are highly customizable and help drive the critical decisions that reduce your risk.

Client Centric Solutions

Charles Taylor promises to enhance your customer experience while caring for your employees, protecting your business and helping to improve your bottom line.

- Faster RTW
- Reduce Medical Spend
- Reduce Claim Costs
- Business Line Integrations

Our extensive industry expertise extends through every adjuster and case manager - spanning across multiple industries including marine, manufacturing, engineering, energy and construction.

Charles Taylor is committed to delivering pro-active, quality care for every injured worker while simultaneously identifying and implementing all cost containment opportunities.

