

Charles Taylor's team of experts deals with all aspects of aviation risk and claims globally for the insurance and leasing markets.

Whether relating to complex aircraft, equipment or liability, airport infrastructure, baggage incidents, aircraft surveys, asset management, appraisal or remarketing, we have the right capabilities to assess and manage your claims and technical projects efficiently for you.

Expertise you can trust



Aviation Hull

Our hull services include end to end claims management and loss adjusting, aircraft recovery and site clearance, repair arrangement, monitoring and replacement, accident causation investigation, salvage disposal and subrogation and associated support.



Aviation Liability

Our liability team offers expertise in the investigation of aviation incidents, and provides a range of non-litigated claim defense and adjusting services, advising on legal liability and claims adjusting. We act on behalf of insurers, and directly for insured clients.



Aviation Asset Management

Our aviation asset management service offers aircraft lease management, technical asset management and approved continuing airworthiness management (CAMO) services to aircraft fleet owners, airlines and lessors worldwide.



Crisis and Risk Management

Our team of experts help industry plan for the worst, and should an aviation incident or accident happen, provide a tailored fast and effective response to protect the reputation of the operator and minimise insured and uninsured losses.



Evaluation and Condition Surveys

We offer evaluation and condition surveys for aircraft owners, lessors, operators and their insurers to ensure the value of the aircraft is maintained, and to verify compliance with all regulatory and continuing airworthiness requirements and lease conditions.



Salvage Sales

We work closely with aircraft operators, owners and insurers to ensure the highest level of financial recovery following damage to an aircraft or high value component where repair is not commercially viable.



Operational and Risk Surveys

With our global reach, we provide bespoke services across industry providing insight and guidance on operational best practice, allowing businesses across the aviation ecosystem to enhance their processes and procedures, mitigating risks, and driving efficiency.



Baggage Claims

Our bespoke technology allows us to efficiently handle high volume baggage claims. Thanks to our integrated teams of in-house specialists, our claims processing facilities are unsurpassed in terms of effectiveness and customer satisfaction.

Based in strategic locations around the world, our team can respond quickly and effectively whenever you need us most.



Contact us

We deliver better results for the world of aviation insurance with our specialist technical expertise, powerful technology and comprehensive range of solutions. To start a discussion, please contact:

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About Charles Taylor

Charles Taylor provides insurance services, claims solutions and technology platforms to all parties across the global insurance market. Its technical expertise, technological tools and breadth of solutions enable its clients to outperform, by addressing complexities and challenges across every stage and aspect of the insurance lifecycle and operating model.

Charles Taylor employs approximately 4,000 staff in more than 100 locations spread across countries in Europe, the Americas, Asia Pacific, the Middle East and Africa. It has earned the trust of a diversified, blue-chip international customer base that includes national and international insurance companies, mutuals, captives, MGAs, Lloyd's syndicates, and reinsurers, along with brokers, distributors, and corporate insureds.



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