



# Criterion

A Charles Taylor company

**Criterion Adjusters is a specialist loss adjusting firm dedicated to serving the high net worth, fine art, and antiques markets.**

Established in 2001, we combine traditional, personal service with modern technology where it truly enhances the client experience. From first notification of loss through to settlement, our sole objective is to deliver an unrivalled, market-leading adjusting service.

As part of Charles Taylor, we benefit from the resources and expertise of a global group while retaining our operational independence and focus on exceptional service for the high-net-worth sector.

## Our Services



### Major Loss

We provide an accurate assessment, consensual management and speedy reinstatement of the largest and most complex damage to high-end possessions.



### Home Foreign

Leveraging Charles Taylor global network and local knowledge, we solve claims occurring in properties based abroad.



### Fine Art & Specie

Our experts in Fine Art, Jewellery and Specie investigate and solve sensitive cases of theft, loss and damage of precious items and artworks.



### Real Estate

Using a joined-up approach between building and content claims, we improve the claims journey whilst generating economies of scale.



### Full Appraisal

In-person visit, detailed inspection and discussion with the owner/ occupier.



### Rebuilding Costs

Identify risks of under-insurance, risk improvements and coverage issues.



### Desktop Appraisal

Leveraging mapping technology, property sales database and planning research



### Brokers Surveys

Exact and factual estimate of the sums to be insured before the policy is signed.

Based in strategic locations around the world, our team can respond quickly and effectively whenever you need us most.



## What Makes Us Different



### Sole focus on HNW and UHNW

We understand and display the pace and high standards our exclusive clients are accustomed to.



### Unparalleled expertise

Our teams have decades of expertise in complex claims management and leverage the extensive knowledge of Charles Taylor.



### Sensitivity and Human touch

We respond with warmth and empathy to reflect the financial and emotional loss of our clients.



### Local knowledge, Global reach

We reflect the international lifestyle of our clients by offering local regulation knowledge with a truly international coverage.

## Key Contacts

**Helena Evens**  
Managing Director  
M: +44 (0)7788 380 532  
E: [helena.evens@criterion.ctplc.com](mailto:helena.evens@criterion.ctplc.com)

**Neil Stephens**  
Director  
M: +44 (0)7917 554 725  
E: [neil.stephens@criterion.ctplc.com](mailto:neil.stephens@criterion.ctplc.com)



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