

# At a Glance





**Charles Taylor Adjusting is a leading international loss adjusting business in the market.**



We focus on commercial losses and claims in the aviation, marine, natural resources, property, casualty, technical and special risks markets, many of which are large and complex in nature.



## About us



**We believe we are the only global loss adjuster to have achieved a true market leadership position across all the major business practices with multi-disciplinary staff including chartered loss adjusters, engineers, surveyors, insurance practitioners, arbitrators, mediators, lawyers, registered expert witnesses and chartered accountants.**

With our ever-expanding global spread of locations and multi-lingual staff, we are known for our ability to provide solutions to complex, high value cases and have a positive and proactive approach to all assignments, regardless of size.

Whatever the task, we bring our highly qualified and technically trained staff to bear on our clients' adjusting and risk consultancy needs.

## Our services



### Aviation

Aviation claims can range from substantial aircraft damage requiring coordination of complex repairs to investigation of major accidents involving complete loss of large passenger or cargo aircraft. Our services include hull surveys, liability services, crisis and risk management, operational safety surveys, salvage sales and aviation asset management.



### Marine

Our expertise arises from a combination of legal and industry qualifications, decades of experience, and an employee training programme that is widely recognised as one of the best in the industry. Our services are split into five key capabilities: Hull & Machinery, Yachts, Cargo, Liabilities and Marine Technical Services.



### Natural Resources

Our natural resources team focuses on handling large and complex losses arising from onshore and offshore exploration, development and production, renewable energy, petrochemicals, refining, mining and associated industries. Incidents during construction and operation, and associated business interruption, can result in major claims to the energy insurance market. We handle some of the most high profile claims presented to insurance markets worldwide.



### Property, Casualty, Technical & Special Risks

We offer extensive experience in handling routine, major loss and complex claims for a complete range of property, casualty, construction and engineering, professional and financial lines, recall/crisis management, specie and fine art, political risks and trade credit risks, and cyber risks. Services extend to survey, adjusting and forensic accounting.

## Why Charles Taylor Adjusting?



**Long-term partnerships**  
built on trust and exceptional relationship management.



**Breadth of services and solutions**  
across Aviation, Marine, Natural Resources, Property, Casualty, Technical and Special Risk markets.



**Technology-powered solutions**  
and service delivery to enhance our clients' experience.



**100% focus on insurance**  
providing a full range of professional services and technology solutions through Charles Taylor Group.



**Global network of locations**  
strategically placed where our services are needed.



**Flexible commercial arrangements**  
aligned to the value we provide to our clients' businesses.



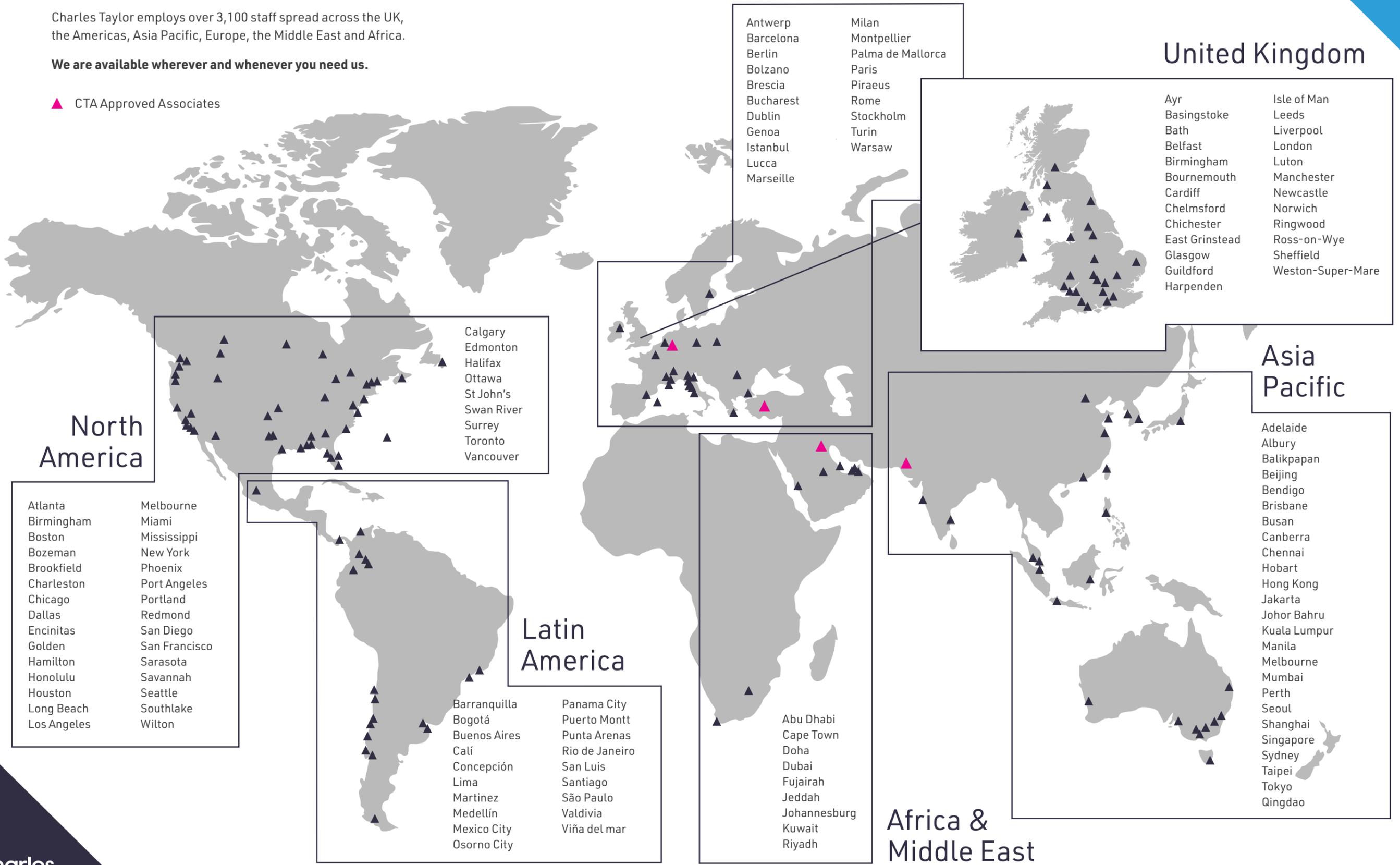
**Training and developing**  
the next generation of adjusting talent.

# Global footprint

Charles Taylor employs over 3,100 staff spread across the UK, the Americas, Asia Pacific, Europe, the Middle East and Africa.

**We are available wherever and whenever you need us.**

▲ CTA Approved Associates



# About Charles Taylor

Charles Taylor provides insurance services, claims solutions and technology platforms to all parties across the global insurance market. Our technical expertise, technological tools and breadth of solutions enable clients across the global insurance market to outperform, by addressing complexities and challenges across every stage and aspect of the insurance lifecycle and operating model.

## Technically Inspiring. 100% insurance-focused



**Charles Taylor Claims Solutions** manages specialist claims, adjusts complex losses, offers 24/7 medical assistance and provides expert technical services.



**Charles Taylor InsureTech** provides insurance-specific SaaS solutions to drive client outperformance and great end-customer experience.



**Charles Taylor Insurance Management** works with its clients as long-term partners, managing insurance programmes and entities from end to end.



For more information about Charles Taylor Adjusting visit [charlestaylor.com/adjusting](https://charlestaylor.com/adjusting)



Charles Taylor



@ctcharlestaylor