



Discovery

By Charles Taylor

Specialist Investigation Services

Social Media Investigations





Designed by Insurance Professionals for Insurance Professionals



**Bringing the best of IQ & IT together to produce impactful
social media intelligence that you can trust.**



About Us

As a multi-sector investigations division, we are highly experienced in handling fraud cases all over the world, ranging from a multi-million-pound art theft to open source and social media profiling, across all lines of business.

We specialise in social media background, investigative reporting and data analytics. Our goal is to deliver the most comprehensive social media investigation report that provides both impactful and actionable intelligence.

We pair our technology with human intelligence to ensure that we do not miss any crucial social media accounts that could make a huge difference to how claims decisions are subsequently made.

What good is a social media report that is delivered quickly but key accounts are missed? We believe our customers deserve a thorough claims investigation and this is what we aim to provide in every report we produce.



Why Discovery by Charles Taylor?

- The most comprehensive and ethical review of social media content
- Significant process efficiencies
- Ultra-secure IT environment
- Data locality sensitive portal
- Bringing the best of IQ & IT together
- Investigator led approach to social media investigations
- Algorithms linked to over 220 relevant social media sites
- Focused on impactful intelligence, not just data gathering
- Replaces up to 20 hours of manual data analysis

- Consistent court compliant evidence gathering process
- Customisable branded reporting
- We understand your claims validation needs and take the pain out of social media investigations
- Maximise claims validation process with embedded fraud detection technology
- Globally accessible
- Only scalable solution – up to 10,000 reports per month
- On-going research into new social media sites and trends

To find out more visit discoverybycharlestaylor.com

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